## **ENERGY CRISIS SUPPORT SCHEME**

If you're concerned about increasing household bills, the Council's Energy Crisis Support Scheme may be able to help with a payment of up to £250.

The Council's Energy Crisis Support Scheme is for households who have less than £150 left at the end of the month, once essential bills like rent, food and gas / electricity are paid, and provides a payment to households struggling to meet the costs of their energy bills as a result of the significant rise in energy costs.

Full details can be found on the reverse, on the Council's website via the address below, or by calling 01709 807900

## **HOW TO APPLY**

Before you start the application process, please note the following:

- Only one application for the Energy Crisis Support Scheme can be submitted per household.
- Please try to answer every question as fully as you can as this helps us process your application more quickly so we can pay you faster.
- It may take a number of weeks to process applications, so please keep a
  note of your claim reference number which you will find on the email we
  send you once you have applied.



www.rotherham.gov.uk/housing-grants-finance/energy-crisis-support-scheme



## INFORMATION YOU WILL BE ASKED TO PROVIDE WHEN YOU APPLY

- 1. A statement explaining how the cost of living is impacting your household financially and the difficulties you will face if you are unable to access the Energy Crisis Support Scheme. Please make your answer short and simple as this allows applications to be processed more quickly. Please note: if you struggled financially before the increase in energy and living costs beginning April 2022, please include this in your statement.
- 2. Estimated monthly expenditure and estimated monthly income, this helps us better understand your financial position and helps assess your claim more quickly.
- 3. Bank details including, name of bank, sort code and account number so that payment can be made if successful.
- 4. A copy of one full month bank statement (online statements are accepted). This must be dated within the last two months and must cover the entirety of that month. You can provide up to the last three months of bank statements if you wish, to provide a clearer view of your finances.
- 5. A recent gas / electric bill in your name (dated within the last three months) or screenshots of your online energy account showing your balance and monthly payments.
- 6. Proof of residency. This can be documents such as: utility bills, Council Tax bills, rental agreements, driving licence, current bank statement.

  The document must include your address to be accepted.

**If you do not have access to the internet** or you are not able to phone us, then please fill in the form below and submit to a member of staff and an advisor from the Energy Crisis Scheme will phone you.

## Rotherham Council's Energy Crisis Support Scheme Application

Name:	Tel no:
Address:	
	Post code:

Please obtain a bank statement from the past month and proof of payment towards your energy bills as we would need to see this evidence to process applications.