



South Yorkshire
Digital Inclusion Network

Digital Inclusion Project

An Overview.

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About the Project

The Digital Inclusion Project in Rotherham is part of a wider Digital Inclusion Programme in South Yorkshire, coordinated by CAB-Doncaster.

The project's aim is to respond to the many and evolving societal challenges associated with fast paced digital transformations and increasing expectations to manage a life online without limits.

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Why?

These challenges will serve as primary drivers for instigating our delivery:

- Cost of living and poverty
- Essential digital services moving online
- Greater numbers of people living with long term health conditions
- Ageing population
- New technologies
- Reduced levels of funding
- Knowledge and skills gaps
- Digital Motivation

What we can support with...

- Monthly Skills Training - Course delivered in weekly sessions 1 to 2 hour sessions by our in house training team over 4 week period
- Join the network
- Community based Outreaches and drop ins
- Digital Advice Appointments
- Data, SIMs and Social Broadband promotion



Skills Training:

You can refer clients into our monthly digital skills training. Each month, we have a provision to train 10 clients. There are four training sessions which hold once each week for 1 - 2 hours.

Clients who complete all four training sessions are given a tablet.

You can refer clients for this training by visiting <https://www.citizensadvicerotherham.org.uk/digitalinclusionsupport/> you will be redirected to the South Yorkshire Digital Inclusion webpage, where you can complete the “Enquiry Form”.

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Join the Network



We encourage and look forward to organisations joining the wider network of Digital Inclusion.

You will be invited to quarterly meetings on Digital Inclusion in South Yorkshire.

To join the network, please register through [this link](#)

Members of the network will be given priority for SIM donations, Laptop donations, Training allocation and Tablet donation

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Outreaches and Drop in

We are aware of the need to bring the digital inclusion campaign to the communities.

We have a provision for four (4) digital inclusion community outreaches each month.

These sessions can be drop ins or group sessions with new or existing members of the different communities.

We welcome collaborations in this area. If interested, please contact digital@citizensadvicerotherham.org.uk or call Femi on 07762 324717

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Digital advice appointments:



In addition to the outreach sessions, we are able to support clients with their digital needs, which can include accessing services online, completing forms online, advise on using online services etc.

These appointments are to be conducted in person at our new office location, within the community outreach drop in sessions (details for each month will be published), or via telephone when clients call our Adviceline service on **0808 278 7911**. You can refer clients for digital advice appointments by visiting <https://www.citizensadvicerotherham.org.uk/digitalinclusionsupport/> you will be redirected to the South Yorkshire Digital inclusion webpage, where you can complete the “Enquiry Form”.



Data, SIMs and Social Broadband Promotion:



We have partnered with The Good Things Foundation to be able to provide data enabled SIM cards to members of the Rotherham Community who are experiencing digital exclusion because they do not have access to SIM cards and data.

Please refer clients for help towards the cost of connectivity by visiting <https://www.citizensadvicerotherham.org.uk/digitalinclusionsupport/> you will be redirected to the South Yorkshire Digital Inclusion webpage, where you can complete the “Enquiry Form”.

Questions?

If you have any questions or comments please contact digital@citizensadvicerotherham.org.uk or call Femi on 07762 324717



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