



How you can help digitally excluded people in your community

What is digital exclusion?

Digital exclusion is when someone cannot access the internet - this could be due to not being able to afford broadband, not having access to a device or not having sufficient digital skills to use it.

There are **2 million households** that struggle to afford internet access in the UK today, and **10 million adults** lack the most basic digital skills.

A lack of digital skills and access can have a huge negative impact on a person's life, cutting them off from basic daily activities. They are cut off from contacting loved ones, from job interviews, from finding essential health or other information online, and cut off from digitised public services. [Read more about the digital divide here.](#)

This is what Good Things Foundation is trying to change. We want to fix the digital divide - for good.

About Good Things Foundation

[Good Things Foundation](#) is the UK's leading digital inclusion charity, helping digitally excluded people gain the support and skills they need to improve their lives. Good Things Foundation works with thousands of local community organisations to deliver data, devices and digital skills to people in need.

We want:



Everyone to have the internet access they need



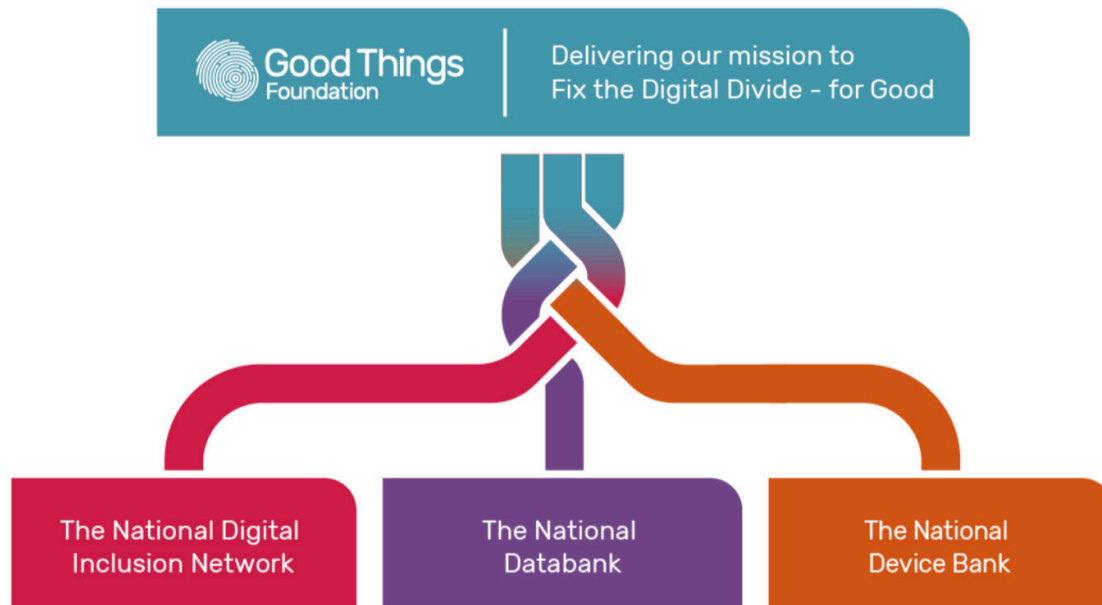
Everyone to have somewhere local to go for help using the internet



Everyone to feel able and safe in the online world

How is Good Things Foundation doing this?

Good Things Foundation has **three core offers**, which community organisations can access by joining our network:



How can you help digitally excluded people? Join the National Digital Inclusion Network.

Are you a community organisation that wants to start delivering digital inclusion support in your area? Good Things Foundation's National Digital Inclusion Network supports organisations to do exactly that. The network is free to join and offers a range of services, such as:

Access to the National Databank

Free training and resources

Access to Learn My Way

Networking opportunities

By joining, you could help digitally excluded people in your community get the support they need to access the benefits of the online world.

How to join:

1. Visit www.onlinecentresnetwork.org
2. Select 'Register or login and then join the network'
3. Complete the registration
4. Attend a welcome call
5. Start delivering digital inclusion support in your community