

## Volunteering when claiming benefits or National Insurance credits

**jobcentreplus**

Part of the Department  
for Work and Pensions

Thank you for letting us know you are volunteering.

We now need you to fill in the questions on **pages 2 and 3** and then return this form to your adviser.

By *volunteering* we mean things like helping with

- charities
- voluntary organisations
- local council social services departments, or the Social Work Department in Scotland, or
- someone who is not a member of your family.

You can do as many hours of volunteering as you want, as long as the number of hours you do doesn't affect your entitlement to benefit or National Insurance credits.

Expenses you get because of your volunteering will not affect your benefit or National Insurance credits. But if you get any payment or reward on top of expenses, your benefit or National Insurance credits may be affected. If we think that you get payment or reward on top of your expenses, we will ask you to fill out another form.

To find out more about how volunteering may affect your benefits or National Insurance credits, contact Jobcentre Plus. You can also ask us for a leaflet about volunteering.

### **Benefit type:**

- Jobseeker's Allowance
- Employment and Support Allowance
- Income Support



**Your surname**

**Your first names**

**Your date of birth**

 / 

**Your National Insurance number**

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

**What sort of volunteering are you doing?**

**Name of organisation or person you are volunteering with**

**Address of organisation or person you are volunteering with**

<input type="text"/>
<input type="text"/>
<input type="text"/>
<input type="text" value="Post code"/>

**Are you volunteering for a member of your family?**

No

Yes  How are you related to this person?

**When did you start volunteering?**

 / 

**What hours do you volunteer?**

	AM start	AM finish	PM start	PM finish
Mon	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Tue	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Wed	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Thur	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Fri	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Sat	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Sun	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Do you get expenses or any form of reward for your volunteering?

No

Yes  Please tell us about this below.

---

---

Can you choose whether or not to be paid for volunteering?

No

Yes

---

If you are claiming **Jobseeker's Allowance**, answer the next 3 questions on this page. If you are not claiming Jobseeker's Allowance, go to the **Declaration** on the next page.

Tell us how we can contact you about a job or interview when you are volunteering

---

Would you be able to attend an interview within 48 hours of us asking you to go?

No

Yes

If you answered **No** to the question above, please tell us why you would not be able to attend an interview.

---

Would you be able to start work within a week of being offered a job?

No

Yes

If you answered **No** to the question above, please tell us why you would not be able to start work.



## Declaration

**I declare** that the information I have given on this form is correct and complete as far as I know and believe.

**I understand** that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.

## Signature

## Date

### For our use

7Volunteering accepted – no further action required

Volunteering not accepted

Reason – expenses

Reason – availability (JSA only)

Other reason – state reason

Refer for decision

Signature

Date